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Application Serial No. 09/892,727
Attorney Docket No. 60027.0018USU1/BS01040

AMENDMENTS TO THE SPECIFICATION:

Please amend the specification as follows:

Please replace the paragraph that begins on line 22 of page 16 with the following amended paragraph:

The method proceeds from step **422** to decision block **424**. At decision block **424**, a determination is made as to whether an identified problem can be remotely remedied. If the problem can be remedied, the method branches from decision block **424** to step **426**. At step **426**, the problem is remedied. The method then proceeds to step **428** and ends. It should be appreciated that the diagnostic software may be removed to conserve valuable memory resources.

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